

Fig.1.

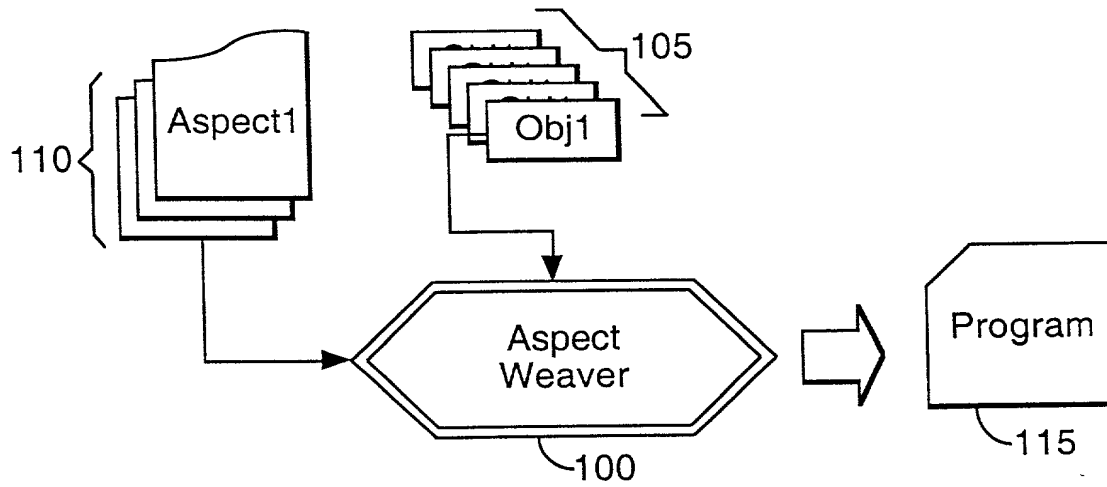


Fig.2.

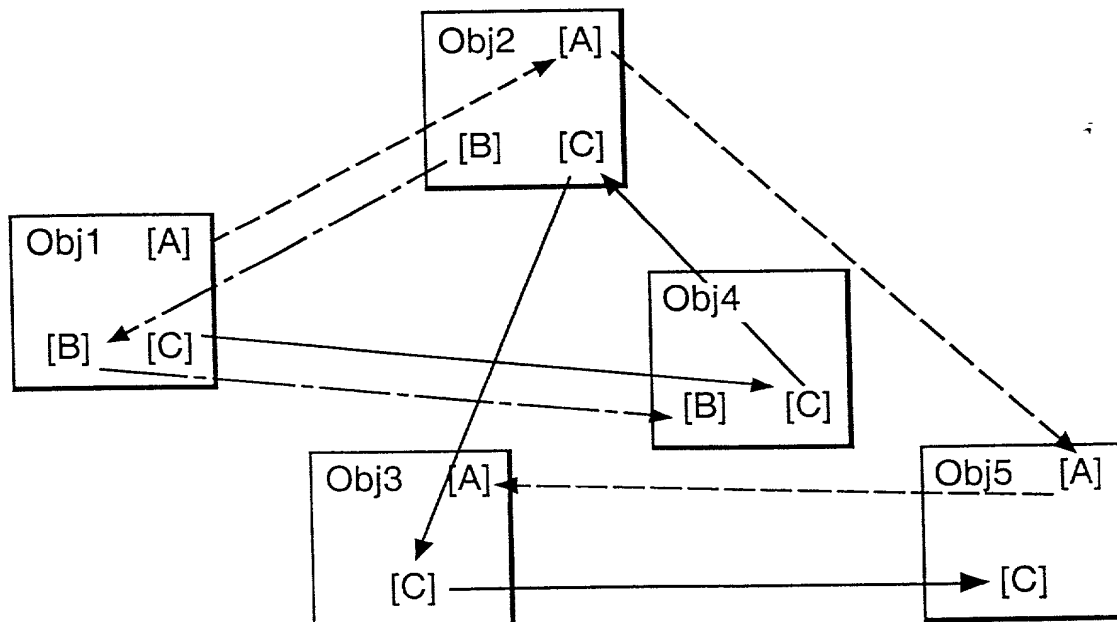


Fig.3.

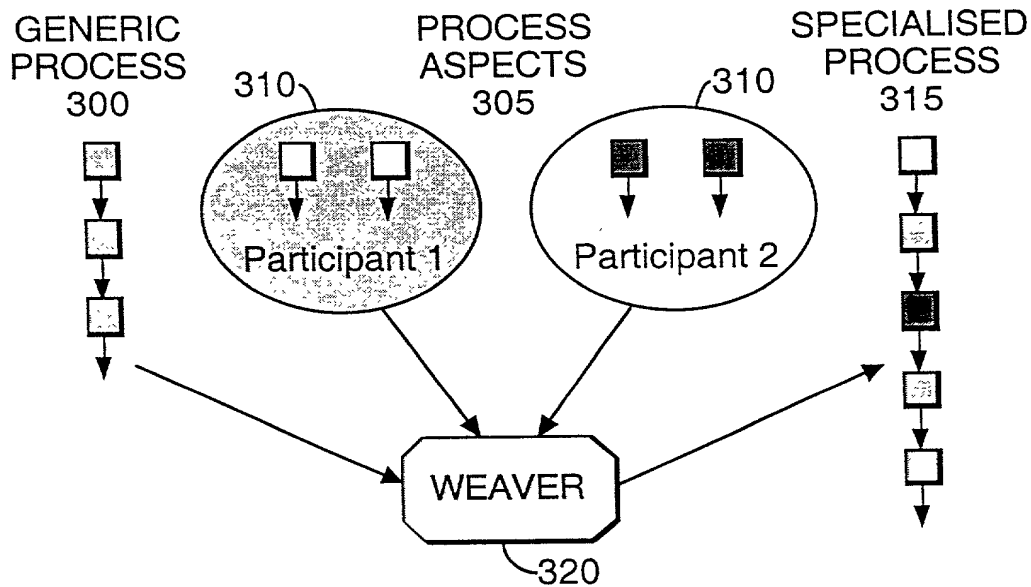


Fig.4.

Process for Customer Type 1 is:

\*\*\*\*\*

Acquire appropriate job information

Book visit time and address, allocate engineer

Acquire customers mobile contact number

Wait for visit time

Verify appointment with customer Phone number=12345678

Process for Customer Type 2 is:

\*\*\*\*\*

Acquire appropriate job information

Book visit time and address, allocate engineer

Supply code word to customer

Wait for visit time

Verify code word with customer

Fig.5.

500

505		Corporate	SME	Individual
niche	dispose	Servicing	Replace	C enabled
	value	C enabled	Open Testing	
mass	dispose	3rd Party	Replace	C enabled
	value	Servicing		

Fig.7.

500

505		Corporate	SME	Individual
niche	dispose	Servicing	Replace	C enabled
	value			
mass	dispose			
	value			

Fig.6.

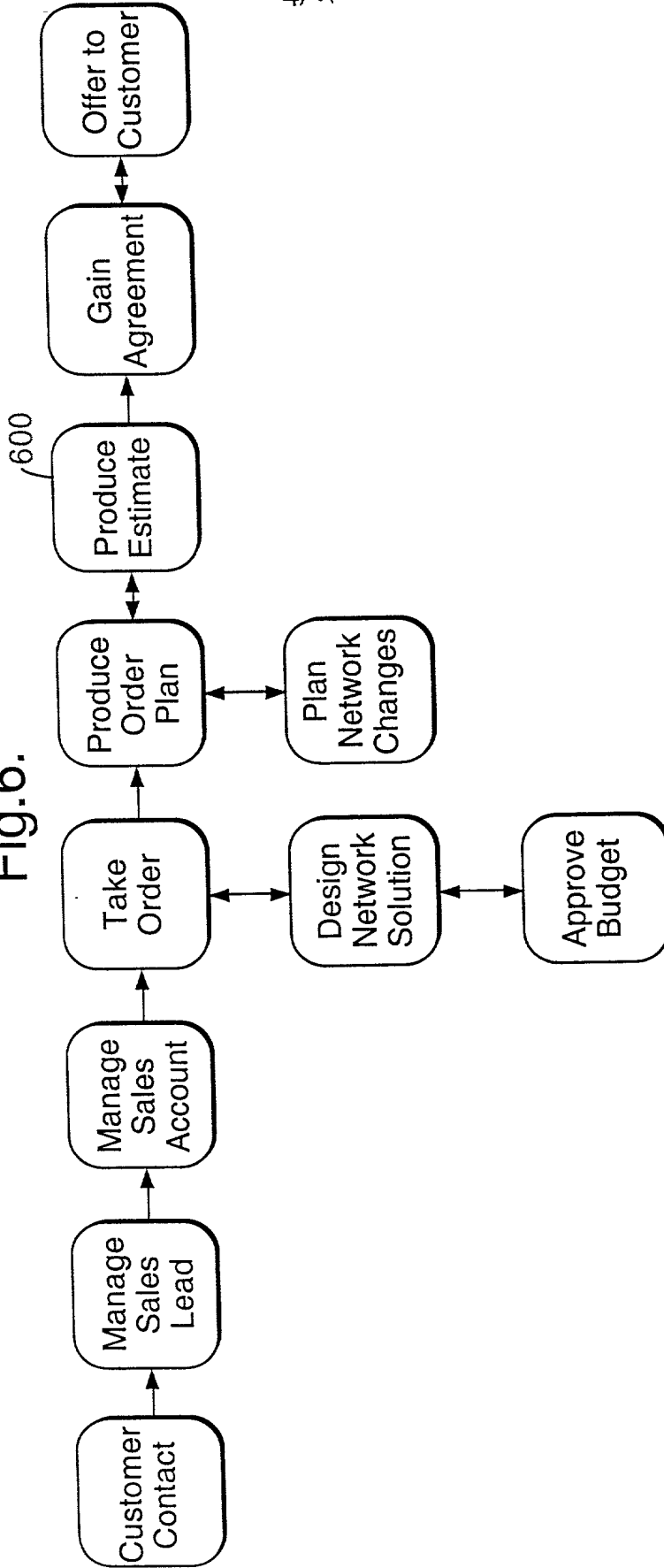


Fig.8.

Fig. 8.

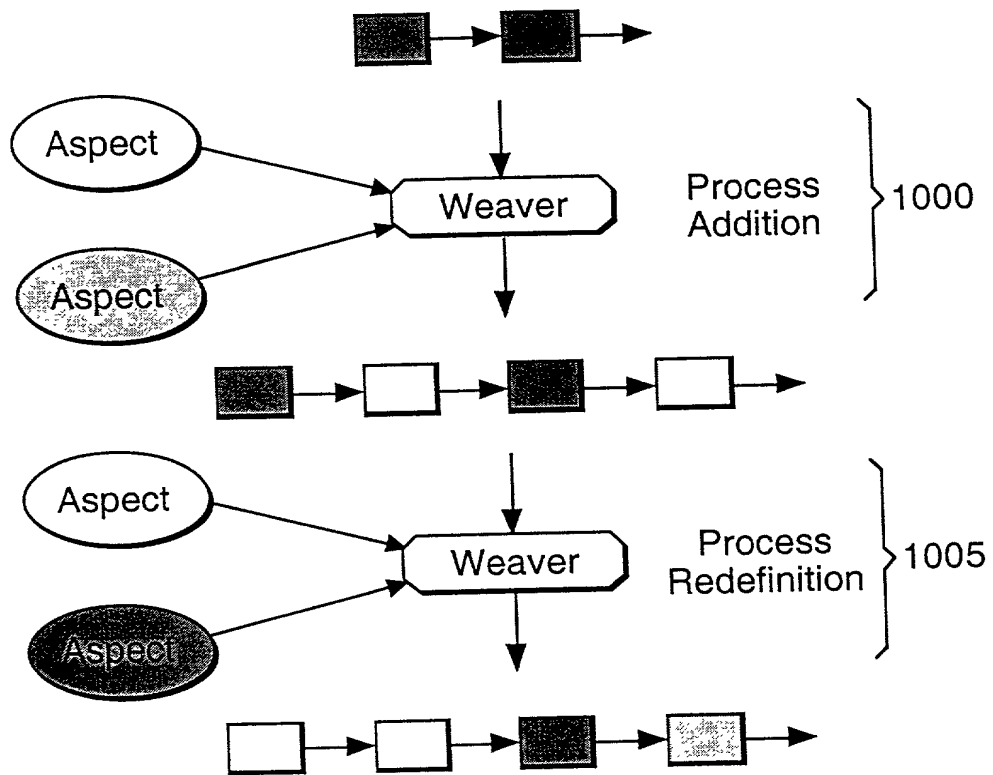
505		Corporate	SME	Individual	500
niche	dispose	Replace			
	value	Open Testing			
mass	dispose	Replace			
	value	Servicing			

Fig.9.

Fig.9.

505		Corporate	SME	Individual	500
niche	dispose	Servicing	Replace	C enabled	
	value	C enabled	Open Testing		
mass	dispose	Servicing	Replace	C enabled	
	value	Servicing			

Fig.10.



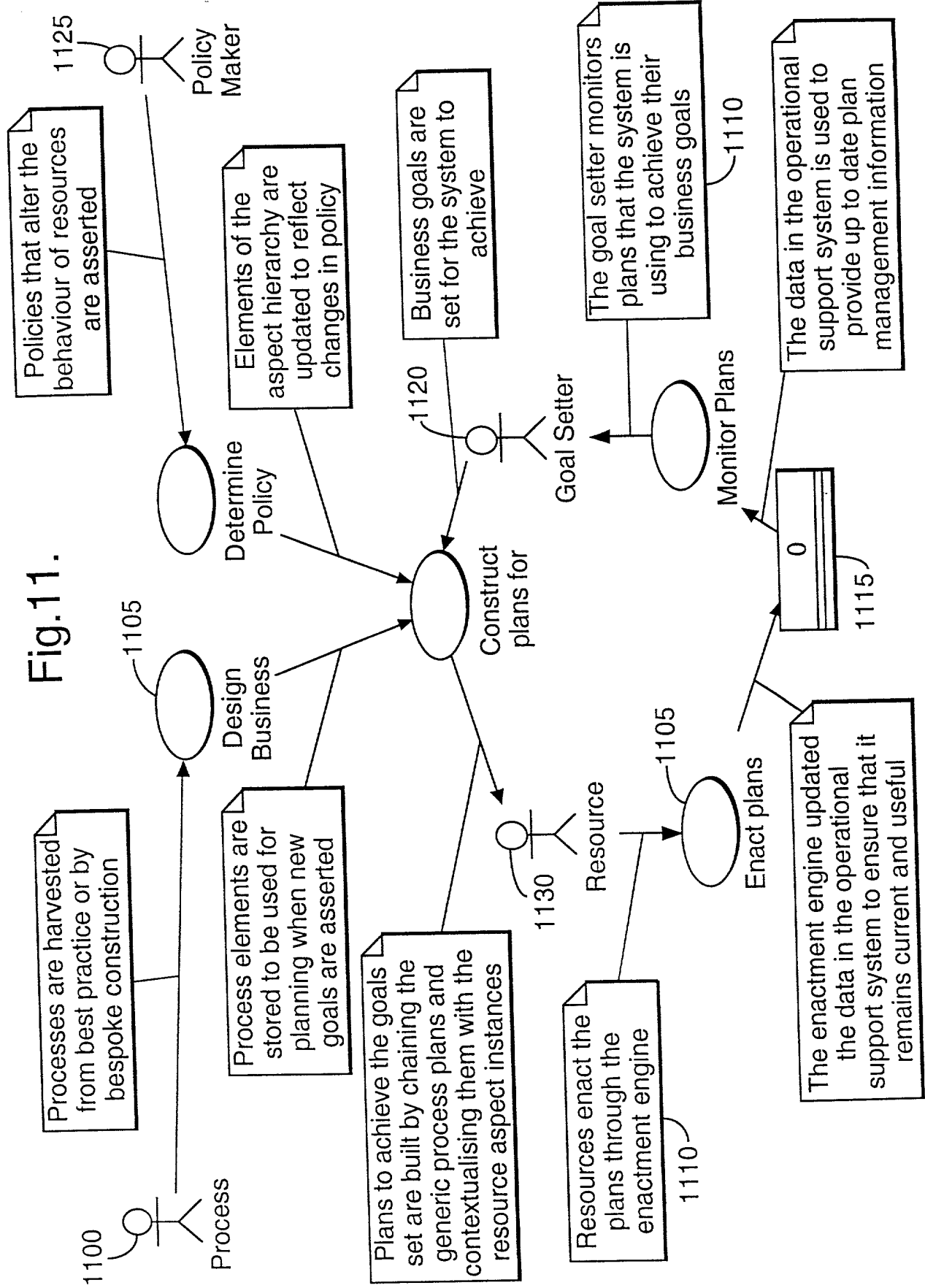


Fig.12.

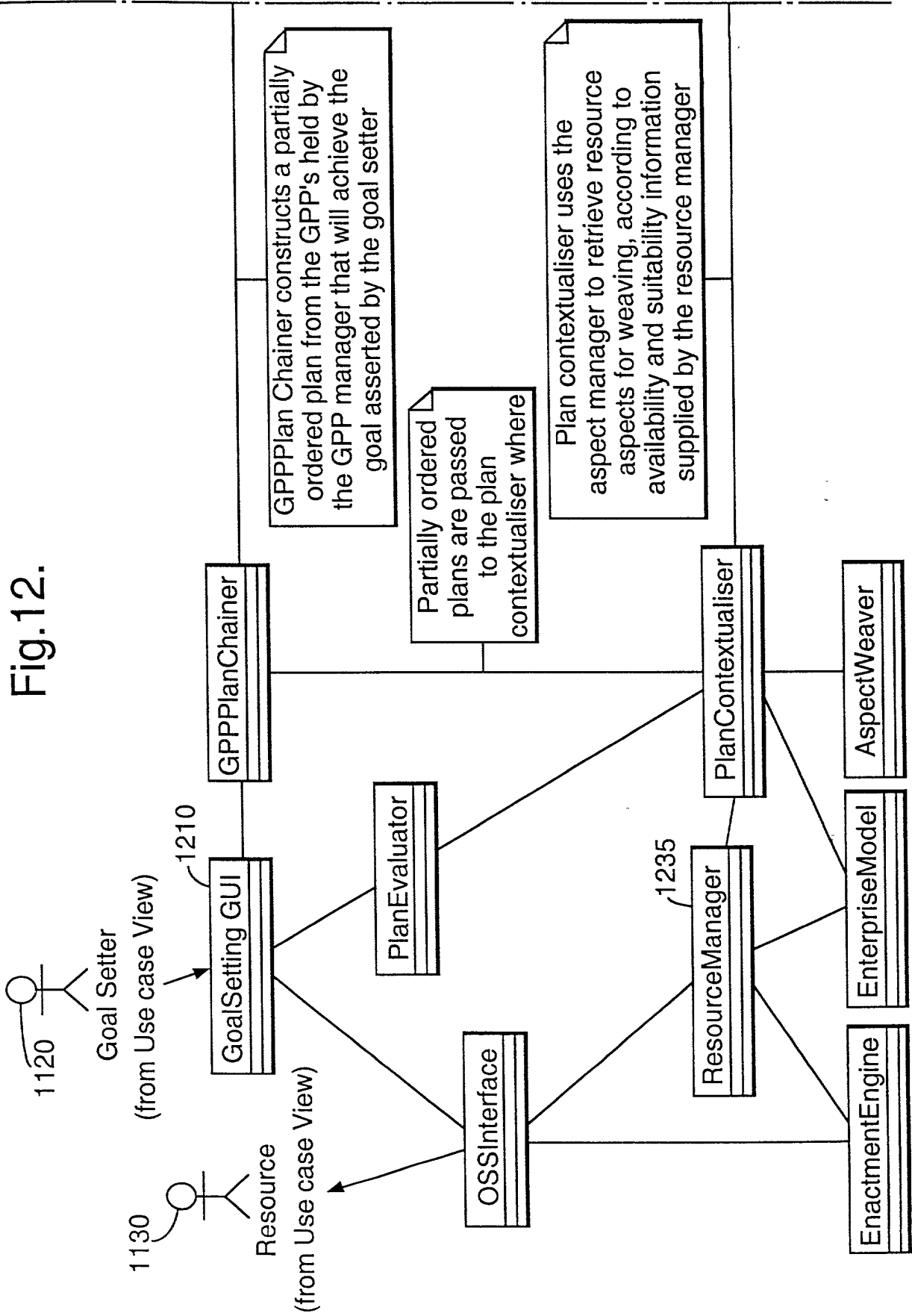




Fig.12 (Cont).

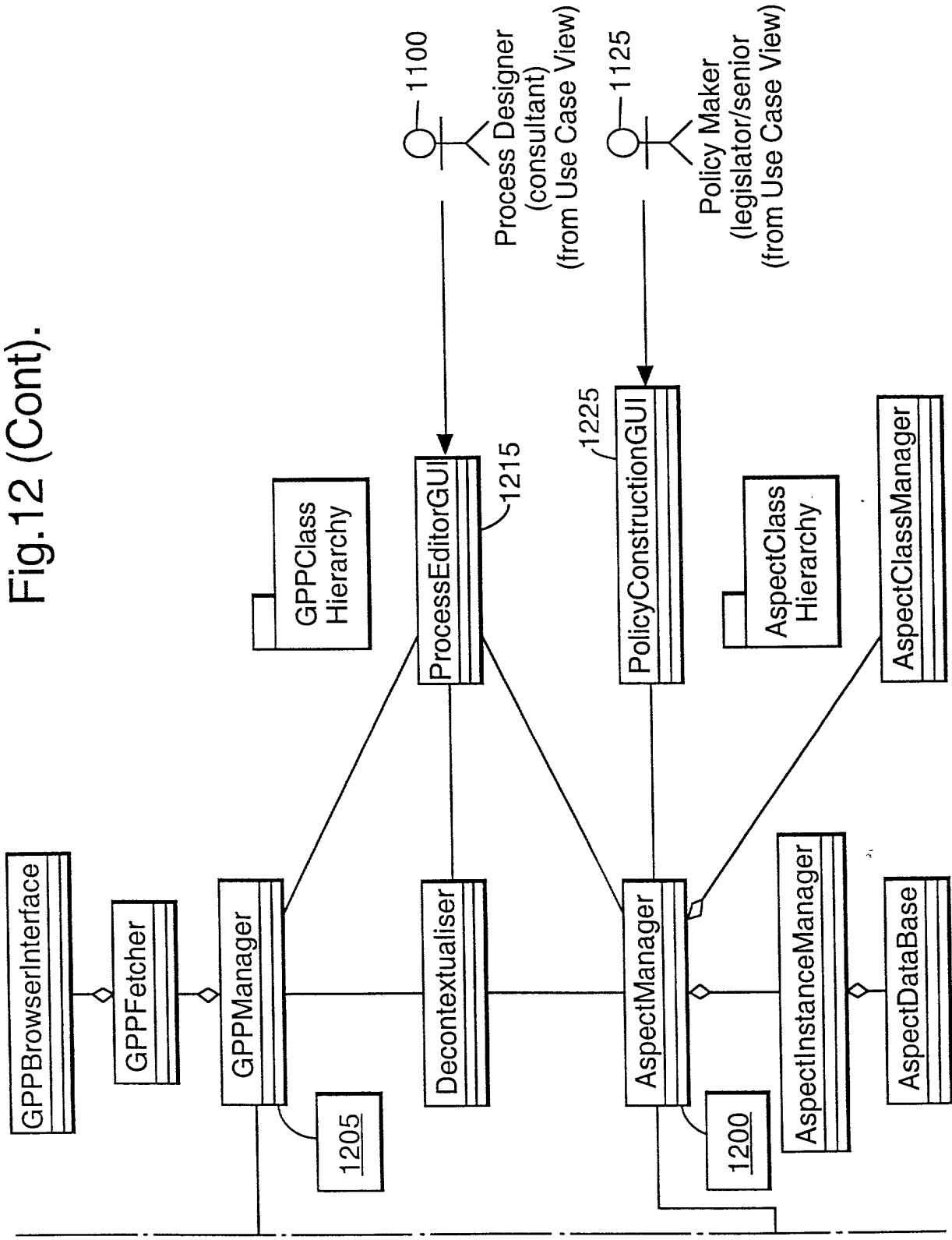


Figure 13: an iterative mechanism that composes processes.

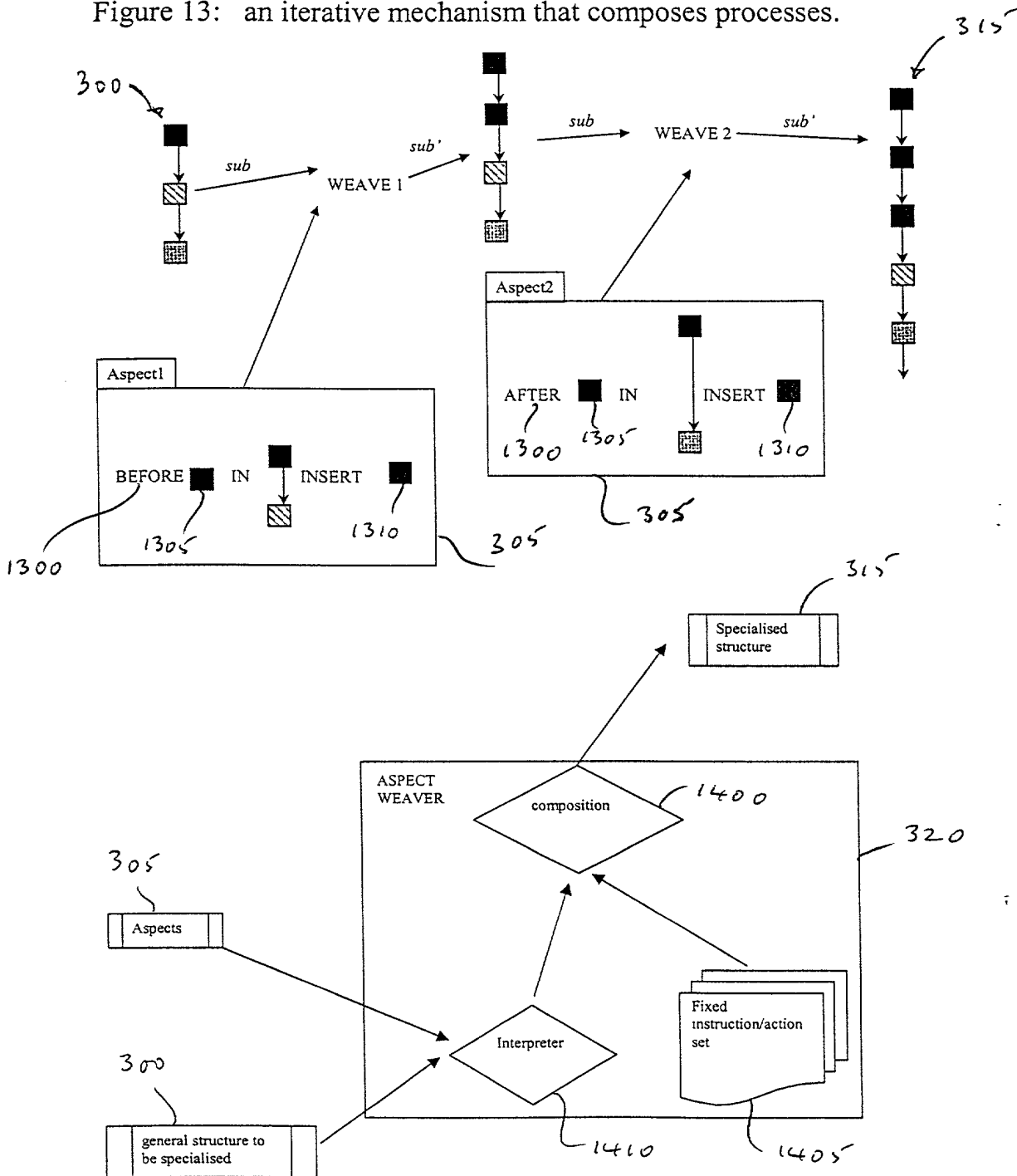


Figure 14: composition of aspects and user defined structures

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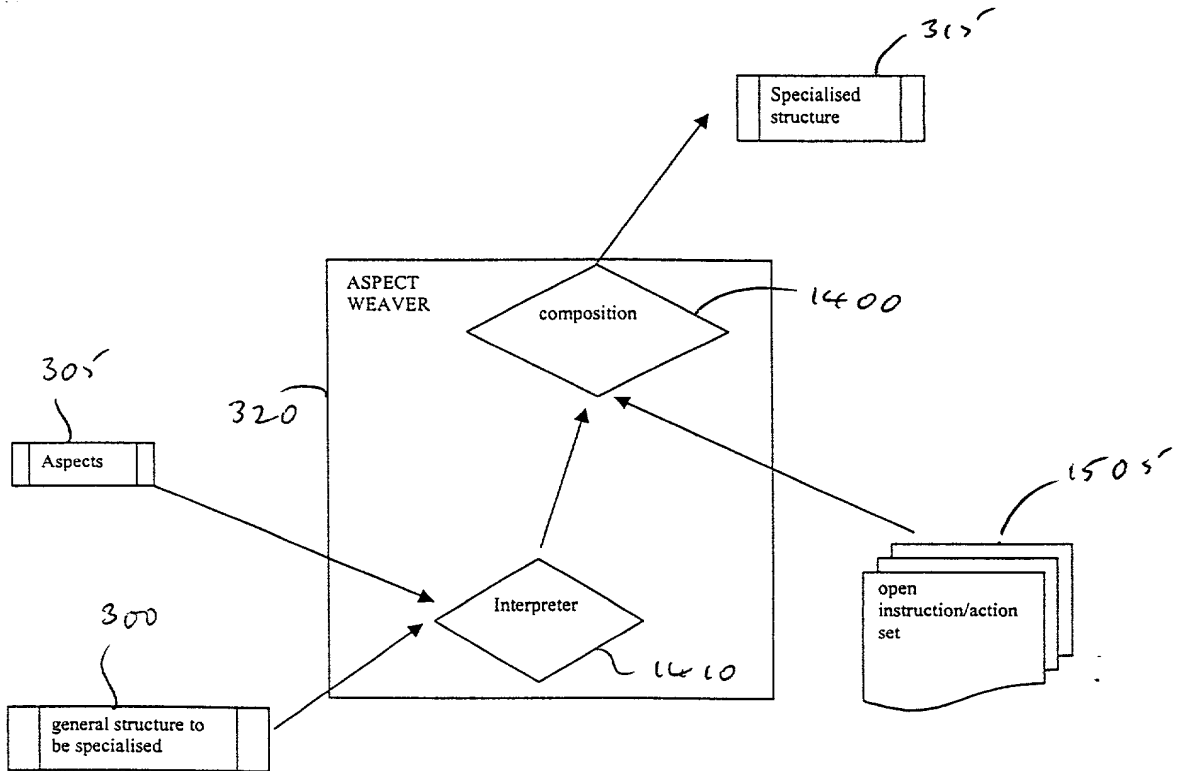


Figure 15: An aspect weaver with an open instruction/action set.